

**JIGAWA STATE MINISTRY OF COMMERCE, INDUSTRY, COOPERATIVE AND TOURISM
GRIEVANCE REDRESS MECHANISM (GRM) REPORT**

Aug-25

Prepared by: ABUBAKAR MUSTAPHA

Approved by: MAHMUD ISA RINGIM

[illegible]

Performance tracking	
Total number of complaints	1
Resolved within SLA timeline	1
Number outside SLA timeline	0
Percentage of complaints resolved within timeline	100%