

**JIGAWA STATE MINISTRY OF COMMERCE, INDUSTRY, COOPERATIVE AND TOURISM  
GRIEVANCE REDRESS MECHANISM (GRM) REPORT**

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**Prepared by:** ABUBAKAR MUSTAPHA

**Approved by:** MAHMUD ISA RINGIM



### **Performance tracking**

Total number of complaints	1
Resolved within SLA timeline	1
Number outside SLA timeline	0
<b>Percentage of complaints resolved within timeline</b>	<b>100%</b>